

TERMS & CONDITIONS

- Upon acceptance, this quote then becomes a contract – meaning you the client accept the terms and conditions listed below.
- The client shall pay the price for work carried out and materials provided as stated in our quotation.
- All equipment installed shall remain the property of Peninsula Air Conditioning until payment has been received in full. Peninsula Air Conditioning has the right to enter the premises where work has been performed and recover the equipment if default is made on payment.
- This quotation shall remain valid for 30 days unless otherwise stated.
- Warranty details are as follows:
 - Installation 1 year
 - Unit (residential) 5 years
 - Unit (commercial) 1 year
 - Ducting 5 years
 - Electrical & Accessories 1 year
 - Condensate Pumps 1 year
- It is acknowledged by the client that any warranty referred to in the above paragraph does not include the following which shall be the sole responsibility of the client; cleaning filters, blown fuses, cleaning of drains, blockage of condenser/evaporator coils, failure of any equipment to function properly through the incorrect setting of any controls.
- If in the event a service call is placed and it is found that the equipment is operating normally or malfunctioning due to misuse or negligence by the client or the equipment has not been properly maintained by a licensed air conditioning company in accordance with the manufacturer's recommendations, the client will pay the cost of the service call together with labour and material costs.
- Warranty service will be performed during normal business hours Monday to Friday. Any work requested outside these hours will be charged at "out of hours" rates.
- Warranty will not be covered if it is found equipment is damaged by outside influences beyond the control of Peninsula Air Conditioning. Some examples of this are: incorrect voltage, vandalism to equipment, flood, fire, lightning strike, modifications to equipment carried out by unauthorised personnel.
- Peninsula Air Conditioning is not responsible for any existing electrical installation. Any unforeseen conditions to aerial or underground mains will be at the client's expense unless quoted for on the reverse side of this quote.
- Peninsula Air Conditioning is not responsible for boxing in, positioning and the space required for the droppers. In some circumstances due to the structure of the building some quoted outlets may not be accessible.
- Peninsula Air Conditioning is not responsible for structural changes and making good.
- All effort will be made to avoid pipes and wiring in walls, floors and ceilings. However, if a detailed drawing of wiring and pipe locations is not available, Peninsula Air Conditioning will not be held responsible if wiring or a pipe is damaged during the installation process. Costs incurred for repair of damaged wiring or pipes will not be the responsibility of Peninsula Air Conditioning.